

## *QQripper: What should I do before getting technical support?*

### **Solution:**

Get the system information of host computer as well as the serial number of the auto-loader and the version of QQripper. E-mail the information, with description of symptoms or your question to technical email address. Photos and movies to show the problem and symptoms shall be helpful.

*Unique solution ID: #1059*

*Author: admin2*

*Last update: 2009-11-25 05:22*