

*QQripper: The unit is connected and turned on, but after launching QQripper, a pop up window displays "No Device".*

**Reason:** QQripper did not detect the unit yet.

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**Recommendation:**

1. Close and relaunch QQripper.
2. Update QQripper from: <http://www.broadexsystems.com/products/qqripper.htm>

*Unique solution ID: #1013*

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