

# *QQboxx Pro 3: Why won't my auto-publisher burn labels using LightScribe*

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â€¢ If your auto-publisher does not have a LightScribe enabled drive Print Disc Label (LightScribe Labeling) function will be unavailable.

â€¢ When installing QQboxx Pro 3 for the first time, be sure not to choose Cancel at any point, otherwise LightScribe labeling may not work correctly.

â€¢ Check to make sure the discs in the auto-publisher are LightScribe enabled media and are placed label-side down. If the discs in the auto-publisher are not LightScribe media or if the LightScribe media is not placed label-side down the disc will be rejected or may jam inside the drive.

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*Unique solution ID: #1104*

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