## QQboxx Pro 3: What should I do before getting technical support

Get the host computer system information, as well as, the auto-loader serial number and the QQboxx Pro 3 version number. E-mail the information, with a description of the symptom or your question to the technical support email address. Including photos and movies to show the problem will be helpful.

Unique solution ID: #1102 Author: Acronova Tech Support Last update: 2010-11-02 09:17