

## *QQboxx Pro 3: Why does the auto-publisher fail to pick up discs*

The most common cause is the media. Optical discs vary in flatness, thickness, and size. The media quality and condition can make a difference. Check to make sure the media is not bent or deformed.

Try a different brand of disc. If the problem persists, contact your dealer for assistance.

*Unique solution ID: #1099*

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