

Xymba Standalone: Disc failure rate is high

Reason 1:

Quality of the discs used.

Recommendation 1:

Check the brand and batch number of the discs used.

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Reason 2:

Drive lens is dying

Recommendation 2:

Contact your supplier

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Reason 3:

Discs are upside down?

Recommendation 3:

Check if discs are empty and if discs were placed into the loader correctly.

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Unique solution ID: #1029

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