

Xymba USB DiscFlip: When labeling the first disc or after a number of discs, LS_Dialog error window or the program error window appears.

Reason: When LightScribe Windows Public SDK (SDK) V.1.18 encounters a disc that cannot be identified as a LightScribe disc, SDK will shut down automatically which can stop the program from responding or a LS_Dialog.exe error window will appear.

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Recommendation:

Check if LightScribe System Software (LSS) and LightScribe Windows Public SDK (SDK) has been upgraded to V1.18. If it has been upgraded, remove LSS and SDK and reinstall LSS and SDK V1.16 included in the installation disc.

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Unique solution ID: #1024

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