

Nimble Sidekick NK50Y System: QQboxx Pro 3 can't detect or activate NK50Y

- Make sure Epson printer is ready (the LED indicator lights up steady-green).
- Make sure NB11 is ready (the LED indicator lights up steady-green).
- Make sure NK50Y is ready (the LED indicator lights up steady-green).
- Make sure USB cables are correctly connected among NK50Y, NB11, Epson printer and PC.
- Remove NK50Y from Epson printer. Refer to Replace Disc Caddy section to make sure NK50Y and its device driver are successfully installed.

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