

# *QQboxx : Why does QQBoxx fail the initialization of auto-duplicator?*

## **Reason:**

The auto-duplicator is off.

## **Recommendation:**

Always make sure the auto-duplicator is power-on before starting QQBoxx. If it has been power-off, close QQBoxx, turn on the power of the auto-loader, then launch QQBoxx again.

Check the device driver to see if it is successfully installed.

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