

QQboxx : When labeling the first disc or after a number of discs, LS_Dialog error window or the program error window appears.

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Reason: When LightScribe Windows Public SDK V.1.18 encounters a disc that cannot be identified as a LightScribe disc, LightScribe Windows Public SDK will shut down automatically which can stop the program from responding or a LS_Dialog.exe error window will appear.

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Recommendation:

Check if LightScribe System Software (LSS) and Windows Public SDK (SDK) has been upgraded to V1.18. If it has been upgraded then remove the LSS and SDK and reinstall the V1.16 included in the installation disc.

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