

## *MyNK50V: MyNK50V can't detect or activate NK50V*

• Make sure Epson printer is ready (the LED indicator lights up steady-green).

• Make sure NK50V is ready (the LED indicator lights up steady-green).

• Make sure USB cables are correctly connected among NK50V, Epson printer, and PC.

• Make sure the caddy-loader is attached onto NK50V and the loader cable is correctly connected.

• Remove NK50V from Epson printer. Manually print a few discs to make sure printing software is successfully installed.

• Remove NK50V from Epson printer. Refer to Replace Disc Caddy section to make sure that NK50V and its device driver are successfully installed.

*Unique solution ID: #1079*

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