

QQboxx Pro 3: Why won't my auto-publisher burn labels using LightScribe

Â

â€¢ If your auto-publisher does not have a LightScribe enabled drive Print Disc Label (LightScribe Labeling) function will be unavailable.

â€¢ When installing QQboxx Pro 3 for the first time, be sure not to choose Cancel at any point, otherwise LightScribe labeling may not work correctly.

â€¢ Check to make sure the discs in the auto-publisher are LightScribe enabled media and are placed label-side down. If the discs in the auto-publisher are not LightScribe media or if the LightScribe media is not placed label-side down the disc will be rejected or may jam inside the drive.

Â

Unique solution ID: #1104
Author: Acronova Tech Support
Last update: 2010-11-02 09:22