

PC-Connected: The unit loads multiple discs at the same time, fails to unload discs, or discs are jammed

Reason 1:

Discs do not have a standard size, either diameter too larger or too small.

Recommendation 1:

Check if discs used are standard sized discs. Try different brand of discs.

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Reason 2:

Discs are too sticky

Recommendation 2:

Loosen the discs before use or avoid using sticky discs.

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Unique solution ID: #1019

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