

# *Nimbie Sidekick NK50V: NK50V does not load disc and Epson Printer Status Monitor Windows shows "CD/DVD tray not set correctly"*

- It takes a few seconds before NK50V starts loading disc. Wait patiently.
- Check the disc loader and make sure discs are correctly loaded.
- Check MyNK50V Main Menu and make sure NK50V is ready.
- Avoid direct sunlight.

*Unique solution ID: #1105  
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