

# *QQboxx : Why won't my auto-publisher burn LightScribe labels?*

## **Recommendations:**

- If your auto-publisher does not have a LightScribe enabled drive, Print Disc Label (LightScribe Labeling) function will be unavailable.
- When installing QQBoxx for the first time, be sure not to choose Cancel at any point, otherwise LightScribe labeling may not work correctly.
- Check to make sure the discs in the auto-publisher are LightScribe enabled media and are placed label-side down. If the discs in the auto-publisher are not LightScribe media or if the LightScribe media is not placed label-side down, the disc will be rejected or may jam inside the drive.

*Unique solution ID: #1062*

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