

MyNK50V: NK50V does not load disc and Epson Printer Status Monitor Windows shows "CD/DVD tray not set correctly"

• It takes a few seconds before NK50V starts loading disc. Wait patiently.

• Check the caddy-loader and make sure discs are correctly loaded.

• Check MyNK50V Main Menu and make sure NK50V is ready.

• Avoid direct sunlight.

Unique solution ID: #1075

Author: Acronova Tech Support

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