



Date: / /

Company Name:		Name:	
Shipping Address:			
City:		State:	Zip:
Phone Number:		Fax Number:	
E-mail:			

Invoice Number:	Date of Purchase:
Model Number:	Serial Number:

Others:

[illegible]

1. For RMA repairs – Please ship the main unit only. (No accessories and manuals) Acronova will not be responsible for any item other than the main unit.
2. Please fax a copy of invoice and RMA request form to receive RMA number.
3. Before requesting for RMA, please review the Q&A in the owner's manual.
4. RMA number is only valid for 5 working days.
5. All units returned for credit must be in a re-sellable condition and must have its original documentations, etc.
6. Warranty is void if original labels are missing or if products are physically damaged.
7. Custom and special orders are non-cancelable and non-returnable.
8. All RMA items must be shipped freight prepaid, complete with its original packaging material. Goods without an RMA number, and/or not prepaid, will be refused.

RMA Number:

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